



INDIAN INSTITUTE OF INFORMATION TECHNOLOGY

UNA [HP]

An Institute of National Importance under MoE

Saloh Una-177209

Website: www.iiitu.ac.in

Prof. A. N. GILL
REGISTRAR(i/c)

IIITU/ICT/ILL/2022 - 188

07, Mar.'22

NOTICE INVITING BIDS FOR INTERNET LEASE LINE

IIIT Una is an Institute of National Importance established by the Ministry of Education, Govt. of India under Public Private Partnership (PPP) Model. The Institute is located at Saloh, Una, Himachal Pradesh. The Institute offers B.Tech. programs in three streams, viz., CSE, IT, and ECE. The current student/employee strength is around 600.

The Institute invites bids to provide 100Mbps internet lease line in the Institute. The lease line capacity may be increased as per the Institute requirement. The General Terms and Conditions and requirements are annexed with this notice.

The sealed bids from the eligible bidders shall reach the office of the Registrar at the following address on or before 13.00hrs of 14, Mar.'22.

The Registrar
Indian Institute of Information Technology Una
Saloh, Una (HP)-177209

The In-person classes are commencing from third week of March'22. Hence, requests to extend the submission deadline are not admissible. The Institute will not be responsible for any postal delay. The bids received beyond deadline will be rejected straight away.

Any bid submitted after the specified time and with incomplete information will not be accepted.

The undersigned may be contacted at registrar@iiitu.ac.in for any genuine queries in this regard.

Canvassing in any form will straight away lead to blacklisting of the firm in the Institute.

Amar Nalwa Gill
REGISTRAR 07.03.22



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ICT/Network/ILL-Bid/2022/

07, Mar.'22

Bid Document: Supply and Installation of ILL

ISP/Bidder Eligibility-Cum-General Terms and Conditions:

Sr. No.	Category Conditions/Descriptions	
1.	Scope of Work	
	<p>The scope of the work includes to provide the 100 Mbps ILL at IIIT Una. The bid is being invited for selecting an alternate Internet Service Provider (ISP) for Redundancy/ Backup. All eligible vendors other than BSNL being the existing Internet Service Provider (ISP) of Internet Leased Line Connectivity of 100Mbps to the may participate in the present bidding Process.</p> <p>The details of the works involved are as follows:</p> <ol style="list-style-type: none">1. Provide 100 Mbps 1:1 Dedicated Unshared Internet Leased Bandwidth requirements over Fiber. The Internet (Bandwidth) links have to be commissioned at Saloh, IIIT Una (HP) -177209.2. The bidder should furnish Internet Bandwidth Utilization/performance reports on a monthly basis. However, the bidder should also provide interface to IITU for monitoring utilization / performance reports on real time, hourly, daily and weekly basis.3. ISP/Bidder needs to terminate the connectivity with the existing devices of IIIT Una. In cases where vendor needs to use separate router, the cost for the same should be borne by the vendor concerned.	
2.	ISP/Bidder Eligibility Criteria	Admissible Documents
	i. The bidder may be a Government Organization / PSU / Partnership firm or a limited Company under Indian Laws having valid Class – A ISP License.	Copy of the license.
	ii. The Bidder should have own access network for providing last mile (local loop).	Self-declaration certificate signed by the competent authority.
	iii. Should be registered with TRAI for providing Internet Bandwidth Service in India.	Copy of the registration certificate.
	iv. The Bidder should have Direct Access to International Gateways with a valid Class A or B ISP License	Self-declaration certificate signed by the competent authority.
	v. The bidder should not have been blacklisted by any State/Union Govt. Agency/Institute in any case.	Self-declaration certificate signed by the competent authority.
4.	General Conditions:	

	i.	The Institute reserves the right to reject the bid based on the information gathered from the previous customer or in-case Non-satisfaction of the documents submitted at the time of bidding. The Institute reserves the right to verify the authenticity of the document submitted to IIIT Una.
	ii.	The ISP/Bidder may be asked to demonstrate the functionality in question at the Institute. The expenses of the same have to be borne by the bidder itself.
	iii.	Any false claims made by the ISP/Bidder in respect to technical specifications/functionality requested by the Institute will straight away lead to Blacklisting of the ISP/Bidder. The same will be communicated to the relevant departments of Union GoI for necessary action. Further, the appropriate legal action will be initiated in this regard irrespective of time and stage of the project. This clause is valid even after the completion of the project.
	iv.	The Institute may impose the additional terms and conditions at the time of release of PO and as and when needed during execution or service period. The bidder is expected to comply the same.
	v.	IIIT Una reserves the right to reject the whole or any part of the bid without assigning any reason or to accept them in part or full.
5.	Bid Submission and Opening	
	i.	The two-stage bid process will be followed. Technical Bid and Financial Bid should be placed in different sealed envelopes.
	ii.	The bids will be opened by a committee duly constituted for this purpose. The Bids will be opened at IIIT Una on 15, Mar.'22 at 5.00PM. The representatives of bidder are allowed to participate the bid opening meeting.
6.	Earnest Money Deposit (EMD)	
	EMD: 2.5% of the Bid Value (DD in favour of Director IIIT, Una, HP, Payable at Una, HP) Performance Guarantee: 5% of the Order Value.	
7.	Offer Validity Period	
	i.	The offer should be valid for 120 days from the last date to bid. The validity may be extended with mutual discussion due to unforeseen circumstances such as COVID.
	ii.	The product price quoted of each item should be valid for minimum 12 months from the date of first purchase order to meet the upcoming requirements of the Institute. The rate contract may further be extended for one year based on the mutual consent.
	iii.	The Institute reserves the right to increase or decrease the qty. at the time of releasing the Purchase Order.
8.	Service Level Agreement	
	This SLA describes the Service Levels applicable. Non-achievement of a Service Level may attract penalties, as set out in this SLA. The bidder is expected to meet the following parameters:	
	i. Working days: Seven days a week (Monday to Sunday)	
	ii. Throughput: 100% non-blocking [symmetric]	
	iii. Latency: < 250ms.	
	iv. Packet Loss/Drop: <1.0%	
	v. Helpdesk Support (with preferably trouble ticketing/toll free number): 24*7*365	
	vi. Mean Time to restore: 4 hours. To be calculated on monthly basis	
	vii. Performance Reports: Real Time, Hourly, Daily, Weekly and Monthly	

	viii.Dedicated Account Management Team: Single point of contact for service requirements such as ordering, implementation, operations and billing.
9. Quotation of Price	
i.	The prices quoted by the bidder should be inclusive of GST and other statutory levies (and should be explicitly shown) which will be paid by the Purchaser as per the prevailing rate on the date of supply as specified in the Acceptance of bidder. The percentage of tax, etc., included in the price should be indicated in clear terms. The price quoted will be treated as inclusive of all applicable taxes and accordingly comparison will be made with others. No inclusion or modification of tax components is possible at a later stage of the tender processing. The supplier shall stand by the quoted price for the supply, installation, and commissioning if the PO is awaited.
ii.	The Institute may be eligible for the Concessional GST (e.g. 5% on products than 18%). The supplier (SI/ISP) should be in a position to supply/installation the products/services at concessional GST rates.
10. Evaluation of Bid and Award of Contract	
i.	The technical bid will be first opened and evaluated. In the screening, the ISP Eligibility Criteria/SI eligibility criteria (mentioned above) and technical specification will be evaluated.
ii.	The bid will be straight away rejected in the following cases: <ul style="list-style-type: none"> - ISP/Bidder does not meet the Eligibility Criteria - ISP/Bidder has not supplied documents requested in ISP eligibility criteria section above - Product technical specification did not match the requested institute specification. - Partially filled/Unreadable Forms requested in Bid - Failure to comply with any of the instructions stated in this document or any unsatisfactory statements/attachments will lead to rejection.
iii.	The Financial bid of only those bidders who have fully complied to the eligibility criteria and all the technical specification will be opened.
11 Installation of ILL	
i.	The ILL installation should be ensured within 05 days from the date of issuance of Purchase Order for the same.
ii.	The failure to meet the deadline may lead to cancellation of the PO. The decision of the Institute will be final in this regard.
iii.	The bidder/ISP who may not meet the deadlines due to any reasons are requested not to participate in the bidding process itself. This will avoid the unnecessary time wastage of both the parties.
iv.	The Institute has to run its academic activities in the Academic Block from March'22. Hence, no request to extend the submission deadline is admissible.
12. Payment Period	
i.	Yearly payment.
13. Contact for any clarification	
	vikram@iiit.ac.in

14	<p>Jurisdiction</p> <p>All questions, disputes, or differences arising under, out of or in connection with the contract, if concluded, shall be subject to the exclusive jurisdiction at Una Himachal Pradesh.</p>
15	<p>Force Majeure</p>
	<p>The ISP/bidder shall not be liable for forfeiture of its performance security, liquidated damages or termination for default, if and to the extent that, its delays in performance or other failure to perform its obligations under the Contract is the result of an event of Force Majeure.</p> <ul style="list-style-type: none"> - For purposes of this Clause, "Force Majeure" means an event beyond the control of the Supplier/bidder and not involving the Supplier's fault or negligence and not foreseeable. Such events may include, but are not limited to, acts of the Purchaser either in its sovereign or contractual capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions and freight embargoes. <p>If a Force Majeure situation arises, the Supplier/bidder shall promptly notify the Purchaser in writing of such conditions and the cause thereof. Unless otherwise directed by the Purchaser in writing, the Supplier/bidder shall continue to perform its obligations under the bid conditions as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the Force Majeure event.</p>

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Form-I
Bidder Eligibility Compliance Form (Technical Bid)

Sr. No.	Description	Compliance (YES/NO)	Admissible Certificate / Document Attached (YES/NO)	Page No. of the attachment
1.	The bidder should be a Government Organization / PSU / Partnership firm or a limited Company under Indian Laws having valid Class – A ISP License.			
2.	The Bidder should have own access network for providing last mile (local loop).			
3.	The bidder Should be registered with TRAI for providing Internet Bandwidth Service in India.			
4.	The Bidder should have Direct Access to International Gateways with a valid Class A or B ISP License			
5.	The bidder should not have been blacklisted by any State/Union Govt. Agency/Institute in any case.			
6.	EMD (If MSME, exemption, please attach the Certificate) (Submitted)			
7.	Financial Quotation Form-II (Submitted)		NA	NA

Note:

1. All the supporting documents attached to this form should be numbered, signed and stamped.
2. Unreadable/Incomplete certificate/documents will lead to rejection of the bid straight away.

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**Form-II
Financial Quotation**

Sr. No.	Product/Service Description	Capacity	Qty./ Unit	Base Price (Rs.)	Tax	Total Price (Rs.)
1.	Internet Leased Line 100Mbps 1:1 dedicated wired Internet Leased Line Uncompressed and Unshared. Last mile delivery on Fiber only	100Mbps	01 Nos			
	Total					

Note: The price quoted should include all taxes, levies, installation service, additional H/W cost, etc.

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